

PU Prime System Upgrade Notice

Dear Valued Client,

To ensure the continued performance, reliability, and security of our systems, PU Prime will upgrade its system on:

- Client Portal / IB Portal: 23rd September 2023 between 03:00 AM (GMT+3) to 3:00 PM (GMT+3).
- PU Prime Applications: 23rd September 2023 03:00 AM (GMT+3) until 24th September 2023 03:00 AM (GMT+3).

Access to our Client Portal, IB Portal and PU Prime Application <u>will not be available</u> during the hours mentioned above.

All the functions **will be suspended**. (Including deposit and withdrawal)

The following systems/processes would not be affected:

- 1) MT4
- 2) MT5
- 3) PU Social
- 4) Web Trader
- 5) CPA Cellxpert
- 6) PAMM
- 7) MAM

We would like to advise clients to manage their account and trades. Do ensure that there are enough funds in your trading account to maintain your open positions to prevent your positions from getting closed due to a margin call.

If you have any questions or require any assistance, please contact our Customer Care Team via Live Chat, email: info@puprime.com or phone +248 437 3105.